

KOHLBERG KRAVIS ROBERTS

Christine Sindel

Ms Suzette McCrea  
The Patterson Group Pty Ltd  
7 Erskine Street  
King Street Wharf  
Sydney NSW 2000

Dear Suzette,

**KKR Australia Pty Limited**  
**Fitout – Level 42, Gateway Building, 1 Macquarie Place, Sydney**

I am delighted to say that our experience working with you and Ashley for our first corporate office in Australia was very positive. We have been in our new office for 6 months now and are delighted with the finished product – our office has impressed many visitors!

The Patterson Group dealt with all matters relating to the fit out including presentations to local staff and management in Hong Kong, as well as regular liaison with our offshore design firm. We were very impressed with your ability to understand all our requirements, respond promptly when called upon, and also your ability to cope with the pressures that we put on you!

The project was a challenge in many ways, and your professionalism and excellent project management skills saw contractors and suppliers working to a tight schedule. The team of tradesmen you employed all appeared to take pride in their work, and this showed in the quality of the finished office.

Your pro-activity in managing the project and your ability to finalise all works by the agreed completion date and without variation from the original budget was appreciated. You were always easy to get hold of and very quick to solve any issues that arose; saving us from any disasters that could easily derail a project of this scale. Once the office was finished and occupied, you continued to respond quickly and effectively to any matters that arose and that continuing interest and concern is something that we consider very important in a business relationship.

We would certainly be happy to recommend The Patterson Group to other businesses looking for a project management company that they can trust.

Yours sincerely



Christine Sindel  
Office Manager