



SOCIETY FOR WORLDWIDE INTERBANK FINANCIAL TELECOMMUNICATION

To Whom It May Concern:

Re: The Patterson Group Pty Ltd

In June of 2004 SWIFT sought bids from interior design and project management companies to design and project manage the delivery of our new Australian head office. Later that month I interviewed a number of design firms before deciding on The Patterson Group Pty Ltd.

I selected The Patterson Group for two main reasons:

- Their fee proposal demonstrated a full service to us and provided value for money.
- The managing director, Ashley Patterson, attended the first interview together with one of their interior designers, Sophie Zurstrassen. Sophie proved to be fluent in French, very useful when dealing with a Belgian based organisation with a large number of French speakers, including myself, on staff.


I believe my choice of this company was a good one as the project was completed as programmed prior to Christmas 2004 with a minimum of defects. The Patterson Group dealt with all matters relating to the project in my absence including liaison with building management, presentations to local staff and the management of our corporate partners for the provision of data, security and communications infrastructure.

I have been impressed by Sophie's creativity and professional approach to the design of our office. The project manager, Lesley Graham, was very thorough and kept me up to date with all developments. In particular I found Lesley's pro-activity in managing the project refreshing.

I have no hesitation in recommending The Patterson Group Pty Ltd to prospective clients, particularly if they are remote from Australia and require an organisation on the ground who can take ownership while reporting to an overseas client.

Should you require further clarification on any of these points please call me.

Yours faithfully,


Freddy Noris

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